

UK Routine Clinical Outcomes Group meeting

**Wednesday 11<sup>th</sup> March 2009**  
**10:30am-4:00 pm**

Euston Room, Friends Meeting House, 173 Euston Road London NW1 2BJ

The Friends House is just opposite Euston and Euston Square Underground stations, easily accessible from all London main line stations. The Euston Room is on the ground floor.

## **Agenda**

1. Introductions & apologies
2. Account from each Trust of current status of outcomes measurement in their Trust
  - a. Measures used in each specialty
    - i. Training
  - b. Information systems
    - i. Extraction
    - ii. Analysis
    - iii. Feedback
  - c. Objections, resistance and other unpleasantness
  - d. Drivers, encouragement and other joys

3. Issues discussion

*Lunch*

4. Issues discussion (continued)
5. Summing up of issues and suggestions
6. AOB
7. Plans for future meetings
  - a. Terms of reference & structure of group
    - i. should there be criteria for joining the group?
    - ii. should we include the private sector?
    - iii. what should be the mechanism for new Trusts to join?
  - b. Name of group
  - c. Communications & reports
  - d. Dates and venues for future meetings

## ***Issues raised by attenders before meeting***

Do you performance manage implementation (targets etc)?

Do you have a project plan?

How should Trusts link with NIMHE and the implementation of the recent Outcomes Compendium?

What is the relationship of our work with other developments e.g. PbR (& HONOS+), DH initiatives?

Are there plans to change HoNOS/HoNOS65+?

What is happening internationally?

These might include

- motivation
  - of Trust Board & Exec
  - of Trust managers
  - of Team leaders
  - of clinical staff
  - of consultant medical staff
  - of junior doctors
- methods
  - measures chosen
  - periods covered
  - when measurement is to be done
- resources
  - money
    - for training in measures chosen
    - for changes to IT systems
    - for data entry
    - for data extraction
  - time
    - for training
    - analysing data
    - writing reports
    - for attendance at feedback sessions
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